SPEG Adrenal Insufficiency (AI) Quality Indicators Driver Diagram

Aim | **Primary Drivers** | **Secondary Drivers**

By December 2019 SPEG will increase the number of patients with the Adrenal Insufficiency Quality Indicators on the Clinical Audit System (CAS) by 20%

Quality Indicator/Information Technology Group Leadership

- Clear support to focus on one area of CAS, which will benefit patients
- Review quality indicator content and modify in line with feedback
- Communication updates through Steering Group meetings and SPEG Newsletter
- Develop CAS dashboard to allow clinical access to data

Clinical Training

- Face-to-face training provided by Information Management Service (IMS), NHS Services Scotland
- Online support to address improvements or problem-solve technical issues
- Peer support and share use of CAS and its benefits
- Train-the-trainer approach to maximise data submission

Collaboration with Scottish Ambulance Service (SAS)

- Face-to-face meetings and email communication
- Review AI pathway and identify areas for improvement
- Establish baseline data on number of children with AI Hazard Alert on SAS system
- Monitor issues from parents to inform improvements
- SPEG will develop parent information guidance on making an effective 999 call